

Import Records crashes Cataloging client

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

"Import Records" brings up "Convert Records" screen on right, but crashes immediately with the messages:

Aleph Catalog has stopped working

A problem caused the program to stop working correctly.

Windows will close the program and notify you if a solution is available.

Cause:

Bad files on PC.

Resolution:

* Remove any files from the PC's .\Catalog\ConvertIn\ and .\Catalog\ConvertOut\ directories.

* Restart the Cataloging client.

Additional Information

* This problem was preceded by that described in KB 16384-49233 (loading MarcEdit records In GUI Cataloging Import Records).

Category: Cataloging (500)

- **Article last edited:** 10/8/2013