

GDC services will not start

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.1.2
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Problem Symptoms

When starting Voyager, this error message is displayed: ERROR com.exlibris.voyager.gdc.server.GDCServer - Can not run the GDC server
GDC server is not running and will not start.

Environment

Solaris
Linux
Global Data Change (GDC)

Cause

Old pid files in /m1/voyager/xxxdb/log directory (where xxxdb is the Voyager Database Instance)

Resolution

1. Log into the server as the Voyager user and navigate to the /m1/voyager/xxxdb/log directory
 2. `rm -r gdcsvr.pid jobd.pid`
 3. Run the /m1/voyager/xxxdb/sbin/Pdgcsvr script to start GDC server
 4. If all of Voyager was down, then as the root user, restart the Voyager processes with the /etc/init.d/voyager restart command
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