

WebVoyage request form fields disappear when Not Needed After changed

- **Product:** Voyager
 - **Product Version:** 8.1.1
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Problem Symptoms

- When making request in WebVoyage, fields entry boxes disappear (Library, Select an item, Pick UP Library, Pick Up At) when you change Not Needed After date
- Does not happen on Internet Explorer 8 or Internet Explorer 9

Cause

Patron using unsupported browser

Resolution

Use supported browsers to view WebVoyage.

Additional Information

See [Supported Software and PC Requirements](#)

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