
OPAC Advanced searches all produce "Could not retrieve search name"

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 7.2.3
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Problem Symptoms:

*OPAC Advanced searches all produce "Could not retrieve search name" .

*OPAC Course Reserve searches all produce "Could not retrieve instructor."

Cause:

Tomcat needs to be restarted.

Resolution:

Voyager 7.0.1 - 7.2.5:

1. `cd /m1/voyager/xxxdb/tomcat`
where xxxdb is the Voyager database name
 2. `./webv/tsvrcctl stop`
- Wait for response.
3. `./vxws/tsvrcctl restart`
 4. `<wait 10 or 15 seconds>`
 5. `./webv/tsvrcctl start`

Voyager 8.0.0 and higher:

1. `cd /m1/voyager/xxxdb/tomcat`
2. `./tsvrcctl restart`

Category: Opac

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