
Missing characters in mail body of overdue notices

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Description

We have noticed that there are some characters in the mail body of overdue notices which are not printed: for example characters with accents, 'ñ' like in the word "España":

* the mail body looks like this:

```
-----  
Estimado/a usuario/a:
```

```
La Biblioteca de Espa a le enva un mensaje en el archivo adjunto.
```

```
Atentamente,  
Servicio de Pr stamo
```

* but it should look like this:

```
-----  
Estimado/a usuario/a:
```

```
La Biblioteca de España le enva un mensaje en el archivo adjunto.
```

```
Atentamente,  
Servicio de Préstamo
```

Resolution

..\Alephcom\tab\alephcom.ini was configured to sent e-mail from the Aleph GUI in utf-8 format:

```
[Mail]  
..  
Charset=utf-8  
CharsetBody=utf-8  
..
```

But the file ..\Alephcom\tab\spa\MailHead.dat itself was still in iso-8559-iso format.

Convert the ..\Alephcom\tab\spa\MailHead.dat itself to utf-8 format under Unix with the following command:

```
iconv -f iso-8859-1 -t UTF-8 mailhead.old > mailhead.dat
```

Additional Information

For further information regarding GUI e-mails and utf-8 format, please see article "[E-mail from the GUI in UTF-8 format](#)".

Category: Circulation (500)

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