
Cancel line item, receive "Failed to Generate Cancellation(s)!" error

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** all
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Problem Symptoms:

- Line item successfully canceled via Detailed Line Item > Receive/Mark tab
- On Problems tab > select "Generate Cancel" > click "Yes" > receive error message:
- Failed to generate the cancellation(s)!
- Error appears in /m1/voyager/xxxdb/rpt/acqjob.log:
- Failed to open SIF file '/m1/voyager/xxxdb/rpt/acqnotes.yyy.inp'.

Cause:

System could not write to acqnotes.yyy.inp file due to incorrect file permissions

Resolution:

On server, modify file permissions for acqnotes.yyy.inp file to grant write access.

Example

Before:

```
-rw-r--r-- 1 voyager exlibris 63604 Apr 8 17:02 acqnotes.yyy.inp
```

Use command:

```
chmod 664 acqnotes.yyy.inp
```

After:

```
-rw-rw-r-- 1 voyager exlibris 63604 Apr 8 17:02 acqnotes.yyy.inp
```

Category: Acquisitions

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