
Invoice Does Not Appear In The Bulk Arrival Index

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20, 21, 22
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Problem Symptoms:

- * An invoice does not appear in the Bulk Arrival Index
- * The missing invoice contains an Order Number, Order Unit, Vendor Code, Invoice Number and Method Of Acquisition
- * The order has been assigned to the correct sublibrary

Cause:

The Arrival Status and Invoice Status for the order have been assigned a value of 'C', indicating that the order is complete

Resolution:

1. In the Order Index List, verify that both the Arrival Status and Invoice Status are not set to a value of 'C', indicating that the order is complete
2. Change the Arrival Status and Invoice Status to a value of 'N', indicating the order is new

Additional Information

Order Arrival Status and Invoice Status correspond to the z68 (Order) arrival_status and invoice_status

Note: One site found that despite following the above it still didn't work. They decided to change how they arrive the orders and not use the Bulk Arrival.

Category: Acquisitions (500)

Subject: Invoices (500)

- **Article last edited:** 13-May-2016