

## bX Recommendations not appearing in SFX menu when linking from Primo

- **Article Type:** General
  - **Product:** bX
  - **Product Version:** 0.9.1
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### Problem Symptoms:

Recommendations appear in tab in Primo

Recommendations appear in SFX menu, except when menu is generated from View Online tab in Primo

### Cause:

Missing getRecommendation source service for EX\_LIBRIS\_PRIMO in SFX

### Resolution:

1. In the SFX KBManager, go to the Sources list
2. Filter for the source EX\_LIBRIS\_PRIMO
3. Click the 'S' icon for this source
4. Click "Add New Service"
5. Add a getRecommendation service, set to Active, and submit

**Category:** SFX Configuration

**Subject:** SFX menu configuration

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