
Receipt Printer Prints Due Date Slips Incorrectly

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 7.2.5
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Problem Symptoms

- Receipt printer prints only the left half of due date slip.
- Font size is too large
- On non-receipt (regular) printer due date slip prints correctly
- Default printer on PC is set to receipt printer.

Cause

This problem may occur if settings in <C:\Voyager\Circulation\Circ.ini> need adjustment. Fine tuning these settings is often an iterative process you must go through, involving numerous tests.

Resolution

Adjust the settings below *and others as needed* in <C:\Voyager\Circulation\Circ.ini>. Due Date Stanza:

- TextFontSizeFont size from 12 to a smaller size
 - PageMargins from 3 inches to a smaller width
 - TextLeftMargin from 1 inch to a smaller width
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Note

Each receipt printer is different. You will need to see if suggested modifications work for your receipt printer, and experiment as needed.

Additional Information

See Also:

[How to edit, change or modify the Due Date Slip and other slips, printouts and receipts in Circulation](#), which includes example CIRC.INI files for 8, 9, and 10 point font sizes).

[Example Voyager Circ.INI file showing modifications for receipt printing of the DISCHARGE SLIP](#)

And see the [Circulation User's Guide](#), Appendix A, Printing Templates, section "Circ.ini"

- Figure A-1. Example of the Due Date Stanza.
- Table A-1. Due Date Slip Stanza Options

It also may be helpful to post questions to the [Voyager Customer Listserv](#).

- **Article last edited:** 08-Oct-2019