
Opening Reporter client gives error: "Cannot find crcnotes.mdb".

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.1.0
-

Problem Symptoms:

Opening Reporter client, entering Operator ID and password gives "Cannot find crcnotes.mdb". Database files missing! The following database files are missing from the selected directory: crcnotes.mdb. Select OK to choose another path. Select CANCEL to exit from Voyager Reporter."

Cause:

Reporter needs to be configured to point to [C:\Voyager\Reporter\Crcnotes.mdb](#), or the Crcnotes.mdb file is missing and needs to be replaced.

Resolution:

Path to crcnotes.mdb is not set: configure Reporter to point at crcnotes.mdb:

1. Reporter > File > Preferences > Global tab : click ellipsis to change "Data File Path"
 2. Point path to folder containing crcnotes.mdb:
 - a. On the "Notices" tab: The path here should be C:/Voyager8.2.0/Reporter/Notices
 - b. On the "Reports" tab: The path here should be C:/Voyager8.2.0/Reporter/Reports
- crcnotes.mdb is missing
1. Copy circnotes.mdb to [C:\Voyager\Reporter\Notices](#) from another computer.

Additional Information

See Voyager® Reporter User™s Guide, Chapters 3 "Session Preferences in the Reporter Module" and 5 "Editing the Format of Reports and Notices."

Category: Reporter

- **Article last edited:** 10/8/2013