

Update Order record load fails to find matches

- **Article Type:** General
 - **Product:** Alma
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Problem Symptoms:

- *Incoming records fail to load due to match problems
- *Import profile type is Update Order

Cause:

Update Order import profiles must have appropriate vendor/vendor account information filled in or they cannot match the existing PO lines, and profile used did not supply vendor/vendor account data

Resolution:

- 1) Go to Import Profile's PO Line Information tab
- 2) Supply vendor/vendor account that match those on the existing PO line

Category: Metadata editor

Subject: Import/Loading

- **Article last edited:** 10/8/2013