

Irrelevant records appear with high ranking

- **Article Type:** General
 - **Product:** Primo
 - **Product Version:** 4
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Problem Symptoms:

- Irrelevant records appear with high ranking although they do not match the query
- Some relevant records are low the results list

Cause:

Multiple title fields In PNX search section

Resolution:

- a. Check the normalization rules for search / title field
- b. Keep only field 245 in the search/title field, and move other fields to the search/alttitle field.
- c. deploy normalization rules, run update pipe + indexing

Additional Information

Out of the box template contains this setup

Category: Front End

Subject: Basic search

- **Article last edited:** 10/8/2013