

Remote file error (Global 93)

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

The server was changed.

Recalling a service from the History (Service history list) on the GUI displays a window "Remote file error (Global 93)" that contains the "Unable to open/locate remote file" error message.

Cause:

On the new server the slot used for Aleph was changed from a2x_2 to a2x_1 and the paths contained in the <xml_filename> and <html_filename> tags in the .\Alephcom\files\XXXyy\Services\History\ServicesHistory.xml file are not recognized.

Resolution:

On the PC open the .\Alephcom\files\XXXyy\Services\History\ServicesHistory.xml with Wordpad and replace the a2x_x and the u2x_x strings with the new definition.

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