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## Perl module problem in upgrade express 20-21

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
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### Problem Symptoms:

The upgrade express (on Target side) fails from start with a Perl DBD-Module error message, at step 1. Check environment:

```
install_driver(Oracle) failed: Can't load '/exlibris/product/perl-5.8.9/lib/site_perl/5.8.9/sun4-solaris/auto/DBD/Oracle/Oracle.so' for module DBD::Oracle: ld.so.1: perl: fatal: /exlibris/app/oracle/product/11r2/lib/libclntsh.so.10.1: wrong ELF class: ELFCLASS64 at /exlibris/product/perl-5.8.9/lib/5.8.9/sun4-solaris/DynaLoader.pm line 226.  
at (eval 3) line 3  
Compilation failed in require at (eval 3) line 3.  
Perhaps a required shared library or dll isn't installed where expected  
at ./source/proc/listner.pl line 13
```

### Cause:

Missing soft link in the \$ORA\_INST\_CLIENT directory.

### Resolution:

Create the link with:

```
cd $ORA_INST_CLIENT  
ln -s libclntsh.so.11.1 libclntsh.so.10.1
```

**Category:** Installation & Upgrades (500)

**Subject:** Upgrade Express (500)

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