
Call Slip messages in Tomcat OPAC display as callslipmsg.YYY

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.1.1
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Problem Symptoms:

callslipmsg.YYY displays in Tomcat WebVoyage instead of a configured message.

Cause:

"Patron Requests - call slip request messages" section of webvoyage.properties is not configured with a message.

Resolution:

1. Check System Administration>OPAC Configuration>Call Slip Request Messages>Codes for the YYY code that is displaying.
2. Edit /m1/voyager/xxxdb/tomcat/vwebv/context/vwebv/ui/[skin]/webvoyage.properties.
3. Add page.patronRequests.message.callslipmsg.YYY= line with customized text for Call Slip Request Message.

Additional Information

YYY must match the message code defined in SysAdmin>OPAC Configuration>Call Slip Request Messages>Codes

Category: Call Slip

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