

## wget: error while loading shared libraries Error Message

- **Article Type:** General
  - **Product:** Primo
  - **Product Version:** 4.2
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### Problem Symptoms:

When running: be\_stop/start, fe\_stop/start and se\_stop/start, the following message appears:

wget: error while loading shared libraries: [libidn.so.11](#): cannot open shared object file: No such file or directory

### Cause:

The script /exlibris/primo/p4\_X/primom/proc/beacon\_click\_from\_ [scripts.sh](#) is part of the user monitoring system added to Primo.

It uses the program /exlibris/product/util/bin/wget, which requires the Red Hat 5 package libidn.i386

This program is missing.

### Resolution:

Install RH5 package libidn.i386

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