

## ProfileControl Please Enter Your Profile:

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20, 21, 22, 23
- 

### Description

In the GUI Client, the prompt “ProfileControl Please Enter Your Profile:” displays when attempting to log in.

### Resolution

The GUI Client was not installed in Stand-Alone mode.

Resolution:

1. Uninstall the GUI Client.
  2. Delete any files that were not automatically deleted by the uninstall process.
  3. Re-install the GUI Client.
  4. Verify that the ProfileControl prompt is no longer displaying when attempting to log in.
- 

### Additional Information

In some instances, it may also be possible to answer the prompt using the username “default”.

---

- **Article last edited:** 25-NOV-2016