

## CIRC: Item is Scheduled but is not in Media?

- **Product:** Voyager
  - **Product Version:** 8.2.2
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### Problem Symptoms

- Charge an item in Circulation and receive block/message: "This item has been scheduled and cannot be charged or renewed."
- Item is not a Media item and does not have item status of "Scheduled"

### Cause

Item has a Media Type assigned to it in the item record.

### Resolution

1. Open record in Cataloging.
  2. In Media Type field, choose blank from the drop-down.
  3. Save to DB.
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