

Overdue Loan Not Getting Fines

- **Product:** Alma
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Symptoms

Item is on loan and returned late.

Configuration is correct - TOU, Advanced Policy Configuration, Fulfillment Unit Rules; Grace Period has elapsed.

Why is there no fine on this overdue item?

Cause

Library's Open/Closed days were not defined.

Resolution

Open/Closed days are necessary for the library to compute due dates.

To check this variable:

- (1) Select Alma [F2] > Fulfillment Configuration Menu
 - (2) Be sure to select the library in the filter for "You are configuring"
 - (3) Select "Opening Hours"
 - (4) All seven days of the week should have an Open or Closed row
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