

Staff experiencing issues with searching and saving records

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.1.0
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Problem Symptoms (where xxxdb is the Voyager Database Instance) :

* Staff experience issues when searching and saving records in the cataloging client

* Keysvr SMF services are in maintenance mode and cannot be cleared:

maintenance 15:32:09 svc:/site/ExLibris/Voyager/xxxdb/Pkeyshm:default

maintenance 15:32:16 svc:/site/ExLibris/Voyager/xxxdb/Pkeyqmgr:default

* The SMF log for these services shows this error:

-- ERROR -- Assertion failed: -1 != stat(logfilename, &logfilestat), file subsyslog.cpp, line 126

* Attempting to connect to the keysvr port (7060) or run Pkeysvr manually gives this error:

Assertion failed: mBlockSize != 0, file block.cpp, line 83

Cause:

The dynamic.dc file in the keyword index (/m1/voyager/xxxdb/data) has reached its 2 GB limit.

Resolution:

Run a regen. There are three options:

1. If you are 300 Certified, run a regen according to the instructions
2. If the server is running Voyager 8.1.0 or above, use the util menu
3. Contact Support to schedule a regen

Category: Keyword Server

- **Article last edited:** 11/26/2013