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## Call slip request prevents deletion of bib record.

- **Article Type:** General
  - **Product:** Voyager
  - **Product Version:** all
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### Problem Symptoms:

"Unable to delete bibliographic record. An outstanding call slip exists." error message when attempting to delete bib record; associated call slip request was previously filled.

### Cause:

The Archive period set in SysAdmin>Call Slips>Queues has not passed.

### Resolution:

1. Shorten archive period, OR Wait for the archive period to pass<sup>1</sup>
2. Run circjob 8 or circjob 12.

### Additional Information:

<sup>1</sup>The following Prepackaged Reports Access query prompts you for a bib ID, and then identifies the title. If the bib has a call slip, it also gives you the archive interval from your System Administration settings and tells you when the call slip will be archived, allowing the bib record to be deleted.

```
SELECT DISTINCT BIB_TEXT.BIB_ID, BIB_TEXT.TITLE_BRIEF, CALL_SLIP.STATUS_DATE,  
CALL_SLIP_PRINT_GROUP.ARCHIVE_PERIOD,  
CALL_SLIP_PRINT_GROUP.ARCHIVE_INTERVAL, If([call_slip].[call_slip_id] Is  
Null,"Now",DateAdd([archive_interval],[status_date],[archive_period]+1)) AS BibFreeOn  
FROM (CALL_SLIP RIGHT JOIN BIB_TEXT  
ON CALL_SLIP.BIB_ID = BIB_TEXT.BIB_ID) LEFT  
JOIN CALL_SLIP_PRINT_GROUP ON CALL_SLIP.PRINT_GROUP_ID =  
CALL_SLIP_PRINT_GROUP.GROUP_ID  
WHERE (((BIB_TEXT.BIB_ID)=[Enter bib ID:]));
```

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**Note**

Constructing custom SQL queries by request and troubleshooting unexpected results from customer-created SQL queries falls outside the scope of Support. The above has been posted for informational purposes. [Voyager-L](#) and [Developer Network](#) are useful resources for finding helpful custom SQL or obtaining assistance from peers in troubleshooting custom queries.

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