

Hold Shelf Period is defined in Request TOU but ignored

Question

Where is the Hold Shelf Period configured?

Answer

The Hold Shelf expiration date is taken either from the **Request TOU** (Terms of Use) "Hold Shelf Period", or the number of days defined in the **Circulation Desk** "Maximum time on Hold Shelf (Days)". The application will take the lesser of the two.

Click here for more on the [Request TOU "Hold Shelf Period"](#).

Click here to see more regarding the [Circulation Desk "Maximum time on hold shelf \(Days\)"](#)

Note: For resource sharing requests, the hold shelf period can be determined as for a regular request, or by the Request Due Date minus the Delivery Delay (days) that can be viewed in **Fulfillment > Partners > Edit a Partner > General Information**. This is the default option. You can change the default option in the `rs_hold_shelf_expiration` parameter at **Configuration > Fulfillment > Other Settings**

For more information, see [Managing the Hold Shelf](#)

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