

Loading EDI invoices changes PO status to Received Complete

- **Product:** Voyager
 - **Product Version:** 8.2.0
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Problem Symptoms

- Loading new EDI invoices changes Purchase Order (PO) status to Received Complete
- On PO > Properties tab > Last Status Change date is also updated
- Operator preferences in Acquisitions > Tools > Workflows > Approve Processing tab do not indicate that line items should be received on Approve for Orders or Invoices

Cause

The "Receive Items" checkbox is checked when the EDI message is loaded, which changes the status of each line item (and therefore the PO status) to Received Complete upon message load.

Resolution

In Acquisitions > EDI > Process EDI messages, uncheck the checkbox in "Receive Items" column for messages being loaded.

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