

Unable to save record, logs input error

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.2.2
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Problem Symptoms:

* Attempt to save record to database and receive "Unable to save record" message

```
"UpdateBibRec - catalog.cpp {632}"  
"client input data missing or incorrect"
```

Cause:

Operator is importing records with File > Open rather than Record > Import.

Resolution:

1. Use Record > Import to open file.
 2. Choose records, open and save them.
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Additional Information

File > Open retains the 001 from the incoming record. This can be problematic when trying to save in Cataloging. Record > Import allows the system to assign a unique ID without conflicts in the 001.

Category: Cataloging

- **Article last edited:** 5/29/2014