
Tomcat process won't start

- **Product:** Voyager
 - **Product Version:** 8.2.0
-

Problem Symptoms

- Tomcat not running for xxxdb on server
- When attempt to start process, message: `Tomcat appears to still be running with PID NNNNNN.
Start aborted.`

Cause

A stale PID file failed to clear and is now preventing startup.

Resolution

Remove the PID file & start tomcat:

1. Connect to the server & move to the tomcat directory for your database instance: `cd /m1/voyager/xxxdb/tomcat`
2. List the files in the directory: `ls -l`
 1. Look in the `catalina.pid` file; note that the PID in the file matches the PID mentioned in the message.
 2. Confirm that the process does not match any running tomcat process.
3. Remove the file: `rm -i catalina.pid`
4. Confirm you referenced the correct file for deletion and that you do wish to delete the file when prompted.
5. Start tomcat: `./tsvrcctl start`

Additional Information

Related article, [How to Properly Restart Apache and Tomcat](#)

- **Article last edited:** 29-May-2014