

Problems with sending EDI orders

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 21
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Problem Symptoms:

Following problems appear when ordering via EDI when sending the EDI file:

1) The ISBN is not transferred, Instead the ISBN is by default preceded by a useless character and therefore can not be translated.

Example of wrong ISBN in EDI sent file:

```
<z68-isbn>Y9780199236107 (pbk.</z68-isbn>
```

2) Message "Failed to read reply" when sending an order. After clicking "Ok" it seems as if the order was sent but it does not reach the vendor.

Cause:

Defect

Resolution:

This problem is solved with rep_change 2558 (Aleph 21) and 3838 (Aleph 20):

Description: ACQ - in certain circumstances, the system failed to send an EDI order.

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Solution: This has been corrected

Category: Acquisitions (500) - ALEPH

Subject: Services - ALEPH

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