
Manage Processes is unreachable

- **Article Type:** General
 - **Product:** Rosetta
 - **Product Version:** 3
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Problem Symptoms:

1. When in the Back Office, navigating to "Data Management"->"Manage Processes" results in home page, and processes page not being loaded.
2. Alternately, When in "Data Management"->"Monitor Process History", and then clicking on "Data Management"->"Manage Processes", results in an empty list, and error "For input string: """.

Cause:

This is caused by a bug when editing the schedule of a process; Changing it directly from Daily to Once. This causes "" to be inserted in the cron column, resulting in an error when trying to read from that column (which is what happens when navigating to "Data Management"->"Manage Processes").

Resolution:

1. Connect to the DB ros schema: s+ ros00
2. Run the following sql command:
update HPAPROCESS set SCHEDULER_APPLICATION_ID = 7, SCHEDUALING_EXPRESSION = null where SCHEDULER_APPLICATION_ID = 1 and SCHEDUALING_EXPRESSION like '%*%';
commit;

Additional Information

This bug was reported, and can be tracked in Jira: DPS-1235

Category: Back Office

Subject: Process Automation

- **Article last edited:** 3/2/2014