

Opening client produces Run-time error '339'

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.1.1
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Problem Symptoms:

Opening Circulation and other clients produces "Run-time error '339': Component 'MsgHook.ocx' or one of its dependencies is not correctly registered: a file is missing or invalid"

Client does not open.

Cause:

The client install needs to be repaired.

Resolution:

1. On PC, login as Administrator
2. Launch VoyagerInstall.exe for the installed clients.
3. Choose Repair option ("Reinstall missing or corrupt file, registry keys or shortcuts")

Category: Circulation

- **Article last edited:** 12/12/2013