

Exlibris Backup Package: " /root: Permission denied"

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

The Exlibris Backup Package fails with the error message:

```
"tar command failed, Backup aborted see /exlibris/backup/logs/user_data_a5_Detail_nnnnn_nnnn.log"
```

The log file ends with the following:

```
aleph_admin@ALEPH20> aleph_admin@ALEPH20> EXIT
```

```
Disconnected from Oracle Database 11g Enterprise Edition Release 11.1.0.7.0 - 64bit Production
```

```
With the Partitioning, OLAP, Data Mining and Real Application Testing options
```

```
***** z00 *****
```

```
/root: Permission denied.
```

```
tar: No match.
```

```
/root: Permission denied.
```

Cause:

Incorrect permissions on the /root directory.

Resolution:

Enter the following command to assign read and execute permissions to the /root directory for all users:

```
> chmod a+rx /root
```

- **Article last edited:** 2/27/2014