

## Problems with registration in OPAC

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
- 

### Problem Symptoms:

One employee is trying to register as a new user in Opac but when she fills in the form an error message is displayed: "You are already registered. Please, register again or use a different ID".

The registered ID 29725 can't be found in circulation module.

### Cause:

Double ID number

### Resolution:

User number 29725 is already registered for ADM library xxx50. Therefore you can't assign the number again as for all ADMs the number is stored in one user library xxx00.

**Category:** Web OPAC (500) - ALEPH

**Subject:** User info (500) - ALEPH

---

- **Article last edited:** 2/14/2014