
Watchdog email sends wrong URL/link to the component

- **Article Type:** General
 - **Product:** Primo
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Problem Symptoms:

- Watchdog email received is:

```
This is Exlibris system message.  
Watchdog has encountered a problem in module PRIMO.fe.Front End on <<date and time>>  
http://<<hostname>>:1701/primo_library/libweb/
```

- When clicking on the URL provided, user receives the following message:

```
"Sorry, we could not define your view. The URL has either an unexistent view or is  
missing the view parameter at all. "
```

- The URL provided is not complete, and should be:

```
| http://<<hostname>>:1701/primo_library/libweb/action/search.do?vid=<<vid>>
```

Cause:

The index.jsp contained under <<fe_web>> does not hold the full suffix to the URL and therefore no view is defined.

Resolution:

1. On FE server(s) go to <<fe_web>>
2. Edit file index.jsp
3. Edit the below line as follows:

```
| <c:redirect context="/primo_library" url="/libweb/action/search.do?vid=<<vid>>" />
```

4. For example to redirect to the default view:

```
| <c:redirect context="/primo_library" url="/libweb/action/search.do?vid=default" />
```

5. Save changes
 6. Deploy changes
 7. Restart FE component(s)
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