

Verde Harvester not able to run

- **Article Type:** General
 - **Product:** SFX
 - **Product Version:** 4
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Problem Symptoms:

Changes being made in the KB Manager

No bulk found when attempting to harvest into Verde

Bulk error log (/exlibris/sfx_ver/sfx4_1/sfxglb41/logs\$more create_verde_bulk.pl.xxx.log) indicates:

Lock for revision already locked (/exlibris/sfx_ver/sfx4_1/tmp/.revision-lock).

Initialization failed, see previous log messages.

Cause:

Lock file created by failed revision update prevents bulk from running

Resolution:

*Verify that revision update failure does not require rollback

*Remove the lock file located at /exlibris/sfx_ver/sfx4_1/tmp/.revision-lock

Addition Information

Please contact the SFX Support Team if assistance is required with resolving the revision update failure

Category: Interoperability (SFX)

Subject: Verde

- **Article last edited:** 12/18/2013