

## Google Scholar Registration Form Update Problem

- **Article Type:** General
  - **Product:** SFX
  - **Product Version:** 4
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### Problem Symptoms:

Some customers encounter an error when trying to update the Google Scholar Registration form.

### Possible errors:

Connection Timeout error

### Proxy Error:

"The proxy server received an invalid response from an upstream server.

The proxy server could not handle the request POST /sfxscholar/cgi/public/registration.cgi.

Reason: Error reading from remote serve"

### Cause:

Although the customer has a firewall, the registration form firewall option was set to No

### Resolution:

In the Google Scholar Registration form, select YES for the question "Is your SFX server protected by a Firewall?" and re-submit the form.

**Category:** Source issues (SFX)

**Subject:** SFX

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