

## Resource Sharing - receiving problem

- **Article Type:** General
  - **Product:** Alma
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### Problem Symptoms:

When receiving borrowed resource sharing items from the partner, get the error message "Item cannot be loaned to patron - insufficient due date".

### Cause:

Reason for this is often that there are no opening hours configured for the Resource Sharing Library:

Fulfillment Configuration > Select your resource sharing library in the "You are configuring:" drop down > Opening Hours

### Resolution:

Please configure Standard opening hours for the Resource Sharing Library and this should resolve the error.

**Category:** Fulfillment - Alma

**Subject:** Configuration - Alma

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- **Article last edited:** 3/12/2014