

Analytics Fulfillment report on overdue items

- **Article Type:** General
 - **Product:** Alma
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Problem Symptoms:

Creating an overdue loans report shows that some items still remain in the report even though they are no longer on the patron's record.

Does the Due Date - Date Key get reset once an item is returned?

Cause:

The "Due Date" column doesn't change after the loan is returned

Resolution:

To filter out loans that are returned, filter by using the Loan Status column (Loan Details > Loan Status > filter for "Complete" loans)

Category: Alma Analytics - Alma

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