
Patron not allowed to place hold on material already on loan

- **Article Type:** General
 - **Product:** Aleph
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Problem Symptoms:

Patrons are not allowed to place holds on items they currently have on loan (that is, the Hold button is not present when viewing such items in PRIMO).

Cause:

There are two Aleph settings which may affect this:

1. the z305 (Local Patron record) Z305-MULTI-HOLD=Y permission ("Determines whether or not the patron may place more than one hold request for the same item"); to make this setting be in effect in Primo, HL-GRP check_hold_request_f and HL-GRP-PRE check_hold_request_f must be specified in the Aleph xxx50 tab_hold_request
2. check_hold_request_m ("patron has item on loan and is attempting to request a like copy") in the xxx50 tab_hold_request ; in this case, HL-GRP check_hold_request_m and HL-GRP-PRE check_hold_request_m need to be removed or commented out.

Resolution:

None yet; still being tested.

Additional Information

Sometimes patrons need to check out multiple copies of the same item or place holds on the same item to get extra copies for a book club or such.

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