

## m4a file not playing with JW Audio Player

- **Article Type:** General
  - **Product:** Rosetta
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### Problem Symptoms:

m4a file not playing with JW Audio Player

### Cause:

JW Player bug

### Resolution:

Change the delivery rules, to use the VIDEO player instead of the AUDIO player for m4a files.

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## Additional Information

Should be the same for ogg files

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- **Article last edited:** 4/17/2014