

SIPs locked after updateRepresentation

- **Article Type:** General
 - **Product:** Rosetta
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Problem Symptoms:

After updateRepresentation (ADD file) a SIP was locked, and needed to be unlocked by support.

The new fileIDs are not in the METS record and are not searchable.

No new METS version was created - only 1 version

Cause:

When a record is manually unlocked, some previous processes are rolled back and not created.

Therefore when unlocking a record we need to verify the process was completed or re-run it.

Resolution:

A new METS version was not created, by creating a new version - a new METS is created AND the record is being indexed again.

To create a new version:

1. Select the IE and lock it.
2. Create new mets version - e.g. assign AR or update MD.
3. Commit
4. Now the METS version contains all the files.

Category: Rosetta

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