

Error when trying to create a workflow in Verde

- **Article Type:** General
 - **Product:** Verde
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Problem Symptoms:

When trying to add a new workflow to an e-product in Verde, the following error message is shown:

"Cannot create a new workflow. A workflow already exists for this e-product."

Cause:

This error message appears when the workflow type has been deactivated in Verde.

Resolution:

Since activating and deactivating workflows is done directly via the database, contact Verde support in order to reactivate the workflow. Please specify which workflows should be activated and for which instances (test, production, etc.).

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