

Voyager AutoUpdate fails on Windows 7 and Windows 8

- **Product:** Voyager
 - **Product Version:** 8.2.0
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Symptoms

- When AutoUpdate to Voyager 8.2.0 on Windows 7 or Windows 8, receive

Run-time error '5':

Invalid procedure call or argument

- RTE-5 is also received if user is logged onto PC as an Administrator user.
- When start the client using "Run as Administrator" feature instead, AutoUpdate works.

Defect Status

Issues VYG-1120 and VYG-5423 are fixed for Voyager 9.0.

Additional Information

Two workarounds are available as solutions to this issue. These are published in the document [Client Auto Update Note - November 2012.pdf](#)

Note

With increased security of Windows systems, AutoUpdate has become increasingly problematic to implement and support. In some environments it no longer works. Support recommends you consider different options/methods for installing new clients.

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