
When Opening GUI Error Message "Communication Error" Displays

- **Article Type:** General
 - **Product:** Aleph
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Problem Symptoms:

When customer opens the GUI, the error message "communication error" is displayed

Cause:

In the base list file .\Alephcom\tab\SearBase.dat in the GUI

The test library appear first in the list before the library of the customer .

Resolution:

The library of the customer should appear first in the list of bases to search under

The GUI file.\Alephcom\tab\SearBase.dat

Category: Installation - ALEPH

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