

## Loans with no user group in Analytics

- **Article Type:** General
  - **Product:** Alma
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### Problem Symptoms:

I do a report of loans in Alma Analytics, and I see that many loans are not attached to any user / user group. Should not every loan have a relation to a user?

### Cause:

When reporting loans, in house loans are counted as well. In house loans are not attached to any user.

### Resolution:

Please filter by "in house loan indicator = N". You find the in house loan indicator under the "Loan Details" dimension.

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## Additional Information

see also KCS article 22564: "Number of loans per circulation desk"

**Category:** Alma Analytics - Alma

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