

Cannot upload files larger than 2GB using applet

- **Article Type:** General
 - **Product:** Rosetta
 - **Product Version:** 4
-

Problem Symptoms:

Cannot upload files larger than 2 GB using Aurigma applet

Cause:

Aurigma doesn't upload files larger than 2 GB in HTML5/Flash implementation.

Resolution:

Please upload every time up to 2 GB and then you can upload the next 2 GB using the applet.

Alternatively, you can use browsers using the Java implementation (such as Internet Explorer).

Additional Information

This is a limitation set by Aurigma. The limitation is removed altogether in Rosetta SP 5.1.0.

- **Article last edited:** 7/20/2014