
Cannot place hold in ALEPH 22; "Oracle error: fetch z700"

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 22
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Problem Symptoms:

Placing a request or hold for an item does not result in the hold being displayed in the My Library Card area nor does a run of the cir-11 service.

When the hold is placed via the Web OPAC, the www_server log shows the following:

```
WWW-F : ITEM-HOLD-REQUEST-C
```

```
...
```

```
...
```

```
Oracle error: fetch z700
```

```
ORA-01007: variable not in select list
```

The same errors occur in doing util f/4 for the xxx50 z700 table.

Cause:

As described in Article 000011209 (Oracle: "fetch znnn" & "variable not in select list"; "Libraries to be upgraded") these messages indicate a problem in Upgrade Express. In this case, the update of the z700 should have been performed by upgrade_express_2001_2101 step 1036.

Resolution:

Check the upgrade_express_2001_2101 step 1036 log.

If using ILL, the 1036 step needs to be run again successfully for the xxx50 table.

If not using ILL:

```
> dlib xxx50
```

```
> util a - 17 - 1 for z700
```

Also, in this case, the z303_ill_library field in the z303 (Global patron) record should be blank.

Category: Circulation (500)

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