
Created users cannot be logged into their institutions

- **Article Type:** General
 - **Product:** Rosetta
-

Problem Symptoms:

When logging in the users into the institution you get a message that the user has no active roles for that institution.

Error in the log:

```
014-07-24 14:37:26,504 WARN [com.exlibris.core.infra.svc.api.security.JaasSecurityModule] (http-0.0.0.0-1801-11) []  
Couldn't add extra info to the UserPrincipal  
java.lang.NullPointerException  
at com.exlibris.core.infra.svc.api.security.JaasSecurityModule.login(JaasSecurityModule.java:226)  
at sun.reflect.GeneratedMethodAccessor2528.invoke(Unknown Source)  
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:25)  
at java.lang.reflect.Method.invoke(Method.java:597)  
at javax.security.auth.login.LoginContext.invoke(LoginContext.java:769)
```

Cause:

PDS configuration of the institution.

Rosetta is expecting to get from PDS the institution code.

Resolution:

For the specific institution (e.g. AAA)

1. under /exlibris/dps/d4_1/pds/conf_table verify the institution has tab_service.aaa
2. In the tab_service.aaa configuration file, verify the institution code is configured

Additional Information

verify configuration on tab services include: [INSTITUTE_DISPLAY] code = AAA desc = Name of Institution AAA lang = ENG

Category: Rosetta -

- **Article last edited:** 7/24/2014