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## After upgrading from 7.x to 8.2.x, Primo Extract fails

- **Article Type:** General
  - **Product:** Voyager
  - **Product Version:** 8.2.2
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### Problem Symptoms:

- \* Start Publishing extract script and fails to run and extract records.
- \* Last message of log file "Will include records regardless of availability change"
- \* No error message.

### Cause:

PrimoExp-\*.ini files have not been reconciled with new versions and are missing new bundling and other parameters needed for extract to run successfully.

### Resolution:

1. Connect to server via telnet or SSH
2. cd /m1/voyager/xxxdb/ini
3. diff PrimoExp\*.ini PrimoExp\*.ini.tml
4. Note customizations/differences and reconcile active file to include all new parameters added in 8.x
5. Save changes.

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## Additional Information

See also Article #5365, "Upgrading Voyager and also have Primo?"

**Category:** Interoperability (Voy) - Voyager

**Subject:** Primo (Voy) - Voyager

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- **Article last edited:** 7/30/2014