

OPAC search hung while Voyager still running

- **Product:** Voyager
- **Product Version:** 8

Problem Symptoms

- Basic search sits there and doing nothing
- Tomcat access.log in /m1/voyager/xxxdb/tomcat/logs shows HTTP GET status error code 404:

```
xxxx.xxx.xxx - - [dd/mm/yyyy:09:09:25 -0400] "GET /vwebv/searchBasic?sk=en_US HTTP/1.1" 404 -
```

- Tomcat startup errors In catalina.YYYY-MM-DD.log in /m1/voyager/xxxdb/tomcat/logs:

```
Mmm DD, YYYY 10:54:01 AM org.apache.catalina.startup.ContextConfig parseWebXml  
SEVERE: Parse error in application web.xml file at jndi:/localhost/vwebv/WEB-INF/  
web.xml  
org.xml.sax.SAXParseException: The element type "paramvalue" must be terminated by the  
matching end-tag "</paramvalue>".  
at org.apache.xerces.parsers.AbstractSAXParser.parse(Unknown Source)  
at org.apache.tomcat.util.digester.Digester.parse(Digester.java:1543)  
at org.apache.catalina.startup.ContextConfig.parseWebXml(ContextConfig.java:1714)  
at org.apache.catalina.startup.ContextConfig.webConfig(ContextConfig.java:1208)  
at org.apache.catalina.startup.ContextConfig.configureStart(ContextConfig.java:881)  
at org.apache.catalina.startup.ContextConfig.lifecycleEvent(ContextConfig.java:316)  
at  
org.apache.catalina.util.LifecycleSupport.fireLifecycleEvent(LifecycleSupport.java:119)  
at org.apache.catalina.util.LifecycleBase.fireLifecycleEvent(LifecycleBase.java:89)  
at org.apache.catalina.core.StandardContext.startInternal(StandardContext.java:5103)  
at org.apache.catalina.util.LifecycleBase.start(LifecycleBase.java:145)  
at org.apache.catalina.core.ContainerBase.startInternal(ContainerBase.java:1033)  
at org.apache.catalina.core.StandardHost.startInternal(StandardHost.java:774)  
at org.apache.catalina.util.LifecycleBase.start(LifecycleBase.java:145)  
at org.apache.catalina.core.ContainerBase.startInternal(ContainerBase.java:1033)  
at org.apache.catalina.core.StandardEngine.startInternal(StandardEngine.java:291)  
at org.apache.catalina.util.LifecycleBase.start(LifecycleBase.java:145)  
at org.apache.catalina.core.StandardService.startInternal(StandardService.java:443)  
at org.apache.catalina.util.LifecycleBase.start(LifecycleBase.java:145)  
at org.apache.catalina.core.StandardServer.startInternal(StandardServer.java:727)  
at org.apache.catalina.util.LifecycleBase.start(LifecycleBase.java:145)  
at org.apache.catalina.startup.Catalina.start(Catalina.java:620)  
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)  
at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:39)  
at  
sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:25)
```

```
at java.lang.reflect.Method.invoke(Method.java:597)
at org.apache.catalina.startup.Bootstrap.start(Bootstrap.java:303)
at org.apache.catalina.startup.Bootstrap.main(Bootstrap.java:431)
```

Cause

Syntax errors in /m1/voyager/xxxx/tomcat/vwebv/context/vwebv/WEB-INF/web.xml

Resolution

Fix syntax errors and restart Tomcat for xxxdb (where xxxdb is the Voyager Database Instance).

- **Article last edited:** 03-Apr-2019