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## Why does the metadata editor not allow save and release?

- **Article Type:** General
  - **Product:** Alma
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### Problem Symptoms:

When editing either bibliographic or holding records in the Alma metadata editor, records will not release - the progress bar hangs after a few moments.

### Cause:

One of the causes of this may be an issue with the normalization or validation process.

### Resolution:

Please open a support case.

**Category:** Metadata Editor - Alma

**Subject:** Metadata Support - Alma

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