

Confirmation message:" Acq request submitted successfully" is not shown

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

- * Create an Acq request in OPAC
- * Fill the form and click "Go"
- * No confirmation message [Acq request submitted successfully] is shown

Cause:

This problem may occur if the variable setenv www_login in www_server.conf has a wrong value

Resolution:

1. Open \$alephe_root/www_server.conf with a text editor
2. Find the line containing
setenv www_login
3. Check if the variable has a valid value: find-a, find-b, find-c, find-m and find-d
4. Set one of the valid value
5. Save the file
6. Restart the servers

Category: Acquisitions (500)

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