

SRU/SRW explain record gets no response

- **Article Type:** General
 - **Product:** Voyager, Rosetta
 - **Product Version:** 8.2.2
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Problem Symptoms

- Rosetta not listing Voyager as a source
- SRU/SRW explain record request not getting response

Cause

Source is case sensitive. Source name is lowercase & call to SRU/SRW is using uppercase source name

Resolution

Edit request to use "voyager" instead of "VOYAGER" for source name.

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- **Article last edited:** 29-May-2014